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Belmont's Hampton Inn celebrates six 'outstanding' years

Six years ago, the Hampton Inn Charlotte/Belmont at Montcross opened its doors to the public. As the hotel marked this anniversary on Feb. 21, it also celebrated two accomplishments by General Manager Carolyn Barnes and her staff.

Twice per year, Hilton thoroughly inspects its hotels to evaluate all areas of the property, from guest rooms and meeting spaces to the entire back-of-house that guests typically don't see. Based on those inspection findings regarding cleanliness, property conditions, employee training standards and more, each hotel receives a score. The Hampton Inn Charlotte/Belmont at Montcross in every single inspection since 2008, including its most recent, has been rated "Outstanding" for the Belmont location.

Additionally, as February neared its end, The Hampton Inn Belmont received a second Lighthouse Award for 2013 to showcase its accomplishments. The Lighthouse Award is based on total quality scores and is a reflection of the team's commitment to wowing guests and building relationships.

"The Lighthouse Award winners represent the top 5 percent of the Hampton Brand, which means we are lighting the way when it comes to providing outstanding service to our guests," Barnes said. "We have been an award winning Hampton Inn since our opening. We have also received three prestigious 'Cycle of Excellence Awards,' which are given to the top 10 percent of the Hampton Brand for service, product and excellence."